



## ALL-INCLUSIVE FEATURES

Five-star, luxurious accommodations, extraordinary dining options, top-shelf liquors, 24-hour room service, indulgent spas, complimentary Wi-Fi and unlimited local and long distance calls to the continental U.S. and Canada, as well as nightly and world-class entertainment.

## ACCOMMODATIONS OVERVIEW

Number of rooms: 1,308  
 Grand Deluxe Garden View: 783\*  
 Grand Swim Up Suite: 33  
 Grand Family Deluxe: 94  
 Grand Presidential Suite: 202\*  
 Grand Presidential Suite (physically challenged): 1  
 Grand Swim up Presidential Suite (king/king): 8  
 Balcony: All  
 Double Whirlpool tub: All  
 \*Rooms for the physically challenged: 13

## ROOM AMENITIES

Double whirlpool tub	Iron and ironing board
Private bath with shower	Digital safe (laptop size)
Balcony	Individually controlled A/C
Bottle of wine upon arrival	Direct dial telephone
Seating area	Smart TV
Liquor dispenser	Apple TV (Presidential Suites)
Minibar with sodas, bottled water, juices, domestic, and imported beers (refreshed daily)	Alarm clock with wake-up light /Radio/ iHome dock
In-room snacks	24-hour room service
Lavazza® coffee maker	Wi-Fi
CHI® Bath amenities	Pillow menu
CHI® Hairdryer and straightener	Aromatherapy menu
Bathroom scale	Turndown service
(Presidential Suites)	Beach bag
Bathrobes & slippers	Sanitizing kit:
	2 face masks,
	2 antibacterial gels
	3 pouches of sanitizing gel

## RESTAURANTS (11) & BARS (13)

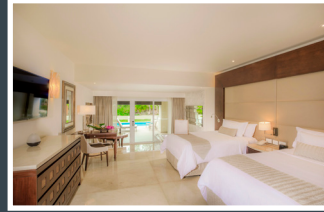
**THE GRAND BUFFET:** À la carte Breakfast: 06:30 am -11:30am  
**JADE:** Central Lobby, Asian Contemporary Cuisine.  
 À la carte dinner / Robata grill 5:30pm-11:00pm\*  
**LE CHÂTEAU (R):** Central Lobby. Adults only. French Cuisine.  
 À la carte dinner 6:00pm-11:00pm\*  
**TAVOLA:** Central Lobby, Italian Cuisine.  
 Lunch 12:00pm-5:00pm\*  
 À la carte dinner: 6:00pm-11:00pm\*  
**HABIBI:** Central Lobby. Lebanese Cuisine. Opened Mon, Wed, Fri and Sun  
 À la carte breakfast: 7:00am-11:00am\*  
 À la carte lunch 12:30pm-4:00pm\*  
 À la carte dinner: 6:00pm-11:00pm\*  
**JC STEAKHOUSE (R):** Central Lobby, Steaks.  
 À la carte dinner: 5:30pm-11:00pm\*  
**CUSCO (R):** Next to bldg.94 and Wedding Kiosk. Peruvian Cuisine.  
 Breakfast: 7:00am-11:30am\*  
 Lunch: 12:30pm-4:30pm\*  
 À la carte dinner: 6:00pm-11:00pm\*  
**CARIBEÑO:** Between bldg. 85 & 87, next to Caribbean pool. Caribbean Cuisine.  
 Breakfast: 7:00am-11:30am\*  
 Lunch: 12:30pm-4:30pm\*  
 À la carte dinner: 6:00pm-11:00pm\*  
**CIELITO LINDO Y QUERIDO (R):** Downstairs of Central Lobby. Mexican Contemporary Cuisine. À la carte dinner: 6:00pm-11:00pm\*  
**LA CANTINA:** Downstairs of Central Lobby. Mexican Cuisine.  
 À la carte dinner: 6:00pm-11:00pm\*  
**LOS TACOS:** Between bldgs. 85 & 86,  
 Lunch & Dinner: Autentic Mexican Tacos à la carte: 11:00am-11:00pm  
**SNACK SELVA:** At Grand Terrace. Snack à la carte service: 11:00am-5:00pm  
**SNACK WATER PARK:** Lunch 11:00am - 5:00pm  
**THE GRILL:** Between bldgs. 89 & 93  
 Bar service: 10:00am-6:00pm  
 Snack à la carte service 11:00am-5:00pm\*  
**UNIQUE BAR & SNACKS ADULTS POOL:** Between bldgs. 87 & 88  
 Bar Service: 10:00am-6:00pm. Snack à la carte service: 11:00am-5:00pm  
**TAPAS & VINO:** Central Lobby.  
 Snack à la carte service: 4:00pm-11:00pm\*  
**BOULANGERIE:** In front of the Grand Ballroom. Crepes, Ice Cream, Paninis and More.  
 Snack Service: 24 hours\*  
**BEACH CLUB:** Beach The Grand at Moon Palace. Bar & Lounge: Bar Service 10:00am-6:00pm  
 Snack à la carte service: 11:00am-6:00pm  
**LOBBY BAR:** Central Lobby 9:00-1:00am\*  
**THE LIBRARY:** Speakeasy Bar. Lobby The Grand next to bowling alley 6:00pm-1:00am\*  
**WIRED LOUNGE:** Central Lobby 10:00am-12:00pm\*  
**LOUNGE BAR CARIBEÑO TERRACE:** Second level 5:00pm-1:00am  
**UNIQUE NIGHT CLUB:** Central Lobby. Monday, Wednesday & Friday: 10:30pm-3:00am  
**LOUNGE BAR CUSCO TERRACE:** Second Level 5:00pm-1:00am  
**THE NINTH PIN BOWLING & BAR:** Bar & Snack à la carte service: 10:00am-1:00am\*

## PERFECT FOR:

Families    Spa  
 Couples    Meetings  
 Weddings    Golf

## LOCATION

10 mins. from Cancun International Airport  
 20 mins. from Dwtm. Cancun



## RESORT SERVICES

Bell staff service	Cribs & rollaway beds (upon request)
Pool concierge	Wheelchairs (upon request)
24-hour room service	Business center
Complimentary Wi-Fi	PCs for Internet use
Wedding services (\$)	Spa boutique (\$)
Beauty salon (\$)	Palace Vacation Planners (\$)
Gift shop (\$)	Complimentary self parking
Jewelry store (\$)	Palace Rent-A-Car (\$)
Doctor on call 24 hrs. (\$)	Shuttle to Moon Spa & Golf
Taxi services available 24 hrs. (\$)	Golf Academy (\$)
Dry cleaning & laundry service (\$)	Hotel Shops (\$)
Currency exchange	Nanny Service (\$)
Ice machines	
ATM machine	

## AWE SPA

76,875.8 sq. ft. - 64 Spa suites  
 42 Single treatment rooms  
 20 Double treatment rooms  
 2 Golden Suites VIP  
 Hydrotherapy facilities:  
 Hot & cold plunge, steam room,  
 sauna, sensory pool, relaxation area

## FACILITIES & ENTERTAINMENT

9 Outdoor pools	Daily activities - animation
Caribbean pool	Nightly Shows
Olympic pool	Theater (1,058 people)
Half-Moon pool	Sports bar
Selva pool	Bowling (\$)
Los Tacos relaxing pool	Beach club
Unique Day Club	Aqua Spinning
Family pool	Playroom - Kids Experience
Wellness Pool (2)	Waterpark
5 Swim-up bars	Lazy river
Awe Spa facilities (\$)	Flowrider®
Fitness Center	Toboganes
Spinning	Splash Zone
Yoga, Pilates, TRX	Wedding Kiosk
	Bicycle Area
	Wired Lounge

## MEETING FACILITIES

Convention Center  
 Lobby level:  
 The Grand Ballroom:  
 32,075 sq.ft.; Max. Capacity: 2,090; Banquet Style  
 The Crystal Ballroom:  
 7,801 sq.ft.; Max. Capacity: 680; Banquet Style  
 Lower level:  
 The Auditorium: 6,733.9 sq.ft. / Max. capacity 182  
 Orion: 1,873.87 sq.ft. / Max. capacity 100  
 Mercury: 1,802 sq.ft. / Max. capacity 120  
 Neptune: 2,195.62 sq.ft. / Max. capacity 150  
 Outdoor Areas  
 Starlight Terrace  
 26,366.20 sq.ft.; Max. Capacity: 1,600 Banquet Style  
 Sun Terrace  
 28,524.36 sq.ft.; Max. Capacity: 900; Banquet Style  
 Cusco Terrace (Second Level)  
 9,150 sq.ft.; Max. Capacity: 80; Banquet Style  
 Caribbean Lounge  
 5,274.32 sq.ft.; Max. Capacity: 200; Banquet Style  
 The Grand Boardroom  
 1,423.53 sq.ft. / Max. Capacity: 13

## ADDITIONAL FACILITIES

Nizuc section	Moon Spa & Golf Club
Sunrise section	Golf villas

## PURELY PALACE

Our new Purely Le Blanc program goes beyond our already strict measures, with more than 240 preventive actions in place to ensure everyone's health and safety.



♻️ Men: Shirt, shoes or sandals. Women: Blouse, shoes or sandals.  
 Access with bare swimsuit or wet clothes is not allowed.  
 ♣️ Men: Dress pants. Women: Formal comfortable dress.  
 Access with sportswear, tennis, swimsuit or tank top is not allowed.  
 ⚡️ Men: Long pants, shirt with collar and closed shoe. Women: Elegant attire, shoes or formal sandals.  
 \$ Fees Apply.  
 R Reservations apply.  
 The service hours of the restaurants and bars may change without prior notice.